

Current Version

The current versions are:

Production: 2010.1 Release 3 - both update and full version are available for download. Please install while no one is logged on to the program.

Beta: 2010.2 Beta 18 - is available for download.

The PROMAS Central functionality and NTN (National Tenant Network) interface are in the beta version. Accounting functionality is considered production. Downloading the beta is recommended for all users.

This bulletin is devoted to PROMAS Central

Users of PROMAS Central should be on any version Beta 10 or greater. The current version is 2010.2 Beta 18.

PROMAS Central System Requirements

1. Must be able to export to PDF.
 - Verify by previewing the Misc Reports, Bill Codes on the screen, then export to PDF disk file. See detailed instructions under Help, Contents, Export to PDF File.
 - If unsuccessful, logon to the PROMAS website, at Download Update go to Other Programs, Downloads, ATL.dll utility – download and install.
2. Must have Microsoft .net framework 2.0 or higher installed.
 - If not, Google “.net” and then download and install version 3.5.
3. Must be on PROMAS version 2010.2 Beta 10 or higher.
 - Go to Help, About to see what version you are on. Download current Update if you are on version 9 or lower.
4. Must have a license for the Internet Publishing module.
 - If Internet Publishing is not activated, call the PROMAS Help Desk to register. There is a one-time fee of \$95.
5. Must have a HeroPM Platinum or Bronze license.
 - If not, follow the steps below for No HeroPM license. Call the PROMAS Help Desk for sign-up pricing options. Basic license cost is \$50 per month or \$550 for 12 months.

Remote Training/Remote Help --- \$240 for 3 hours - call for details

If you currently:

Have a HeroPM license and are using PROMAS Central:

- ◆ Keep up with the current PROMAS beta releases
- ◆ Report any issues.

Have a HeroPM license and are using Internet Publishing

- ◆ Verify the system requirements above.
- ◆ Start using PROMAS Central to upload. See the Help in the program on PROMAS Central or call the Help Desk for initial setup parameters.

Have no HeroPM license

- ◆ For a 30 day trial or to sign up for PROMAS Central, follow the instructions below for Manager Account Setup:

Manager Account Setup

1. Go to PROMASCentral.com
2. Click Free Launch
3. Fill in the form
4. Click Sign up now
5. You will receive an email with setup instructions and a link to the screen where you will link to your property account.
6. Click on the Setup link.
7. Follow the instructions and fill in the appropriate fields.
8. On the Verify Info screen change your password to one that is easy for you to remember.
9. Don't bother printing the manuals now. They can be printed from the Links dropdown later. Mark the Yes radio buttons and click I Accept.
10. Skip the website setup page. If you want you can do that later.
11. Log on to the PROMAS Central Control Panel.
12. Click Configuration and System Options – Mark auto update and auto purge plus any others you want, then click Save Info.
13. Click Configuration. In the RP Preferences field choose "Default Profile Authorizations". Mark the checkboxes for what you want the owners and tenants to have access to.
14. Click Configuration, Users – edit and add users as appropriate.
15. Click Configuration, Member Info – Edit as appropriate

Link to PROMAS Central from your website:

Use the links below to let owners, tenants, vendors access PROMAS Central documents.

<http://PROMASCentral.com?Owners>

<http://PROMASCentral.com?Tenants>

<http://PROMASCentral.com?Vendors>

Request an Audit Review

A service performed by our experienced support staff. This is how it works: You send a backup of your data to us (see the Help on Send Us Your Data). We will audit your records and analyze your setup. You will receive a full report of our findings and recommendations. Pricing is based on one posting table.

Pricing - \$250

Training classes - 2010

Basic: Phoenix, AZ -- Feb. 24,25 (confirmed)
Orlando, FL -- March 24,25 (pending)

Advanced: Phoenix, AZ -- Feb. 26 (confirmed)
Orlando, FL -- March 26 (pending)

Please let us know if you are interested.

Registration forms:

**www.promas.com/pdf/training302.pdf or
In PROMAS, click Links, Training Schedule**