



## Customer Testimonials

This kind of interaction and proactive information is why I personally love working with your company. Notifying us of a local legal change before notices have even gone out from the city – wow! You really do keep your customers in mind and go out of your way to keep us up to date. I can tell you how great it is to have software company show such a willingness to listen to their customer's requests and actually make changes that save us time every day. Thanks for all you do!

*Mesa, AZ*

I was discussing PROMAS with a dinner guest and my very old 11 yr old granddaughter interrupted as follows: "Pardon me for interrupting Grami, but who exactly is Promas? I've never met her at the office and you're always saying you have to talk to her, call her, she will have the answer... why haven't I ever met her and why isn't she ever around?" THAT'S how important PROMAS is at our house!

*Tacoma, WA*

Today I had to fix a mistaken NSF that was posted. I really thought it was going to be a big deal! Thank you for your wonderful step-by-step clear instructions. It didn't take long to fix. Just wanted to tell you how very pleased we are not only with your program and the wonderful help section, but also your commitment to providing us with excellent service.

*Mesa, AZ*

It's so NICE to use PROMAS. It makes sense, the layout is easy to understand and I understand what it is doing. Nothing has happened to an account that has made me question the program at all. Now that I have been using PROMAS, my opinion of our other software has gone way down.

*Boise, ID*

I am happy with your monthly statements. They are clear and easy to read. I have not seen any others I like better. The "Units w/ Transaction Activity" at the bottom is actually very helpful and not something I see on any other company's statements. Your end of year statements contain more detailed info than I receive from my other property managers and are also very clear.

*San Antonio, TX*

We switched from a DOS based property management software program to PROMAS about eight years ago and have been extremely satisfied. 1) We are able to produce any type of report that any client (or client's attorney/accountant) has requested. 2) It is easy to find our way around the different menus and it is great to enter data only once, and yet be able to access it from anywhere in the program. 3) The program is very powerful, and actually does much more than we have ever needed. 4) Our clients love the accuracy of the different types of income and expenses - their year-end procedures are easier because of how we keep track of their money all year. 5) The program is self-contained and streamlined enough that I can handle over twice as many accounts in the same amount of time I spend using the DOS based system. 6) Support is wonderful, accurate, courteous and timely.

*Denver, CO*

PROMAS fulfills just about every aspect you could want in a residential property management software package. The program is very robust and has the flexibility to do almost anything you could ever want your software to do. However, the best aspect of this software is the people behind it. The support is outstanding, quick and efficient. And PROMAS supports the industry, and therefore their clients. This software was specifically designed for the residential management industry, and they have made every effort to join and attend industry specific associations and their functions like the NARPM and NAR. PROMAS talks to literally thousands of managers across the country on a recurring basis. As a small business owner, it is refreshing to be able to discuss changes or enhancements to software, and then to see the results quickly. PROMAS is the best!

*Houston, TX*

We have been using the PROMAS property management software since April 1998. PROMAS software has been a great asset to our property management business. We have been able to organize not only our accounting but work orders, property information, owner and tenant information. The support and sales staff are always professional, helpful and willing to listen to suggestions.

*Lakeland, CO*

PROMAS has changed the way we do business. And that's a good thing. The PROMAS property management software system has allowed our property managers to focus on client and customer service and problem solving with a strong backup of data information. We emphasize documentation, retrieval, and communication. PROMAS makes that easy and efficient. I can't say enough about all the positive aspects and features that enable us to focus on the task at hand. If I had to go back and do things the "old" way, I'd quit. Thanks to the Help Desk for your support.

*Albuquerque, NM*

I have been an avid user of the PROMAS property management software for my property management business needs. I get excited just talking about it to other property managers. The technical support is superior to others on the market and the pricing is reasonable. The accounting software is superb to the extent that I don't have to have a separate program to maintain my company books. I couldn't run my company without it.

*Orangevale, CA*

Today I had to fix a mistaken NSF that was posted. I really thought it was going to be a big, big deal! After using Yardi for so many years, things like this were very big deals. Thank you for your wonderful, step-by-step clear instructions. It didn't take long to fix this. My bookkeeper was so upset that she had done this, but things were fixed! Just thought I would send you a line and tell you how very pleased we are with not only your program and the wonderful help section, but also your commitment to providing us with excellent service.

*Mesa, AZ*

PROMAS property management software has been an excellent source in keeping the accounting side of our business organized and efficient. Support is prompt and precise. How To documents for common problems is a time saver and always available.

*Lawrenceville, GA*

We have used PROMAS property management software since 1997. After spending much time researching and interviewing software companies, PROMAS was the only company we found that would keep the management company's financials at the same time and in the same program as each individual owner's financials. The program is very flexible to work with single family homes, apartments and commercial properties.

*Edmond, OK*

PROMAS Landlord Software Center  
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sales@promas.com  
website: promas.com

Sales 888-591-5179  
Support 800-397-1499  
FAX 703-255-9172

We have been a customer since 1989. We have operated our professional property management company with PROMAS property management software. We would like to take this opportunity to acknowledge the professionalism and competency of your staff. PROMAS is very user friendly. The training our staff has received from you have been valuable in advancing new employees quickly to achieve the full value of the program. We also operate the work order module for our maintenance division. Your customer support has been a valuable asset to us through the years helping us through our growth and our glitches, both hardware and human.

*Frederick, MD*

Working with PROMAS, the program and the technicians over the last four years has been one of the most pleasant and professional experiences in my 25 years of managing properties. Even though I don't have a large management business, my treatment has been the same as if I owned a mega-firm. Thanks, PROMAS!

*Fairfax, VA*

PROMAS property management software provides easy to read statements and reports for sophisticated investors and the average person with just one rental. PROMAS is also sensitive to the ever-changing needs of managers. They are continually upgrading their software to incorporate most suggestions into upcoming versions.

*Everett, WA*

We have used PROMAS since the beginning and have enjoyed a great relationship with the company and staff. The support received in professional and timely. Never have we had an issue not resolved.

*Lecanto, FL*

We have been using PROMAS property management software for the past 9 years. The service and support from PROMAS improves every year. With a turnover in our bookkeeper they have been wonderful in their response to our questions from our new bookkeeper. We highly recommend them.

*Venice, FL*

I am a new property manager who has been helped so much through the intensive training with PROMAS in Naples this year, as well as through the excellent hotline experts. Everyone with whom I have spoken has been patient with this novice to property management!

*Englewood, FL*

We have been using PROMAS property management software to manage our inventory of single family homes since 1999. We checked out all the other accounting programs back then and found PROMAS was simply the best! A year or so later we bought the PROMAS software for managing home owner associations. The software is easy to use and provides our owners, tenant, vendor and managers quality statements and reports.

*Douglas, AZ,*

PROMAS is the most complete property management software program I have seen and it satisfies the needs of all involved in our property management (tenants, owners, vendors, maintenance). It does it all.

*Dallas, TX*

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We firmly believe that PROMAS has given us the ability to manage our business with a greater degree of confidence and professionalism. Prior to our introduction to PROMAS we had tried 3 other property management software programs. As non-account, computer neophytes, the other programs left our heads spinning. With PROMAS, you showed us how user friendly a software package can be. In addition, you were so patient as we started using the system. We have now been running PROMAS for over six years and can't conceive of trying anything else. We don't need to call as much for tech support anymore, but when we do the problems are "king size". You have always been there for us, frequently staying into the late evening to get us West Coast people back on track. Since we switched to the PROMAS system, our business has doubled in size. We could not have handled the growth without PROMAS. We truly owe the success of our business in great measure to your fine staff and excellent product. Thank you.

*Silverdale, WA*

PROMAS is the most efficient software in the industry. I have used TenantPro, Yardi and RentRoll and find that nothing compares to the rich features and ease of use that PROMAS offers.

*Pensacola Beach, FL*

We find PROMAS easy to use and it provides us with the information that we need.

*Columbus, OH*

Thank you for such a great program. PROMAS has made my life easier and I can get more done.

*Phoenix, AZ*

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